

Quality strategy 2010

SCHRADER aims to develop a strategy to ensure a level of requirements conformed to the expectations of the employees, of the Group and of its customers.

In order to meet this need, we commit ourselves to :

- Ensure, on a daily basis, the strict **respect of instructions and operating procedures** (each post audited 3 times a year)
- **Rationalize our control instructions on workstation**, (10% maximum of the effective time of work)
- **Audit 100 % of strategic process** and ensure respect of procedures (management of products/process' modifications)
- **Reduce our production scrap** to less than 0,9 % of our sales
- **Audit 100 % of our strategic suppliers** and offer progress plan

For this, we must :

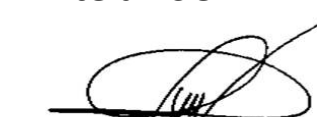
- Sensibilize and train our employees to understand and application of standards (QRQC, post audits, 8D workstation)
- Develop a corporate culture with a zero quality spirit in the Company (weekly meetings, Quality Newsletter).
- Warranty the management of our process in case of evolution through risks assessment and qualification
- Track defects as soon as they occur (Poka Yoke, isolating defective parts for treatment)
- Encourage our suppliers to follow a continuous improvement process and supporting them.

Keep our Quality certifications : ISO/TS 16949 (Automotive), EN 9100(Aeronautics), ISO 14001 (Environment) thanks to a continuous improvement process of our organisation and by implementing best practices.

Ensure the categorical conformity to gauges' control.

The Quality of a Company lays in the Men and Women who are part of it: we invite all SCHRADER's employees to embrace our strategy.


Olivier PARROD


Damien TOURNIER

mars 2010



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INTERNATIONAL